



Residential and Commercial Locks/Hardware Warranty

Taymor is pleased to offer a Mechanical and Finish Warranty against defects in materials and workmanship for one full year to the original purchaser, effective from the date of purchase, unless otherwise specified. This warranty does not cover shipping costs, labor costs or any other cost associated with the installation or replacement of the product/parts and is extended only to the original consumer purchaser of the product(s).

This warranty excludes products that have been damaged through misuse, accidental damage, alteration, normal wear and tear, or the use of corrosive or abrasive cleaning agents. This warranty is non-transferable and applies to products installed in a residential setting. Commercial use is only covered for our Commercial products as outlined in the chart below.

Taymor is not liable for damages caused by incorrect installation nor incidental or consequential damages. At the company's discretion, Taymor will replace any part or finish that proves to be defective in material and/or workmanship under normal installation, use and service.

| | THE PREMIER LINE | CENTINEL 3 BLUETOOTH® DIGITAL DEADBOLT | BUILDERS SERIES | COMMERCIAL GRADE 1 LOCKSETS, DOOR CLOSERS & EXIT HARDWARE | COMMERCIAL OTHER LOCKSETS, DOOR CLOSERS & EXIT HARDWARE |
|--------------|------------------|---|-----------------|---|---|
| MECHANICAL | LIFETIME | LIFETIME | LIFETIME | 10 YEAR | 5 YEAR |
| FINISH | LIFETIME | 5 YEAR | 5 YEAR | 1 YEAR | 1 YEAR |
| ELECTRONICS* | — | 1 YEAR | — | — | — |

*Applies to Centinel 3 Bluetooth® Digital Deadbolt only.

SPECIAL ORDER PRODUCTS - TERMS AND CONDITIONS

Special order products are not eligible for return or exchange. Lead times may vary and minimum order quantities apply. Contact your Taymor Representative for more information. Please see "Find your Rep" page on the Taymor website at www.taymor.com/en-us/find-your-rep or call Customer Service.

CARE & CLEANING TIPS

Taymor uses advanced technology to create a finish highly resistant to the effects of weather and normal wear and tear. Over time, frequency of use will cause some finishes to gracefully age in appearance. Additionally, exposure to atmospheric conditions and elements such as cleaning chemicals may cause some changes to occur. These finish changes are not considered manufacturing defects and are not covered by warranty. Rather, they are indicative of normal wear and tear. As always, following the manufacturer's care instructions will safeguard the longevity of your cherished Taymor product.

DO Clean the product with mild soap and warm water. For best results, dry immediately with a soft, clean cloth.

DON'T Do not use abrasive sponges or scouring agents for cleaning. We also advise against the use of solvents or acidic cleaners, lime scale removers, household vinegar and cleaning agents containing acetic acid.

For additional information or questions regarding Taymor warranties, please contact:

TAYMOR CUSTOMER SERVICE

TOLL FREE 1 800 388 9887

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